Electronic Acknowledgement Receipt FES ID: 1208209 Application Number: 10076963 Confirmation Number: 1465 Methods, systems, and computer program products for providing Title of Invention: automated customer service via an intelligent virtual agent that is trained using customer-agent conversations First Named Inventor: William Bares Customer Number: 20792 Filer: David Moore/Erin Campion Filer Authorized By: David Moore Attorney Docket Number: 9259-2 Receipt Date: 19-SEP-2006 Filing Date: 15-FEB-2002 Time Stamp: 14:29:18 Application Type: Utility International Application Number:

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages
1	Appeal Brief Filed	9259-2_Appeal_Brief.pdf	1070515	no	31
Warnings:					
Information:					
2	Fee Worksheet (PTO-875)	fee-info.pdf	8229	no	2
Warnings:		<u></u>			
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.